



CUSTOMER SUPPORT

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PRODUCT INFORMATION

Product: Dr. Franklyn's Two-Piece Rigid Cervical Collar
Model / SKU: CC-2
Manual revision: 1.1 | September 2026
Limited warranty: 1 year
Expected product lifespan: 3 years

SCAN FOR PRODUCT DETAILS



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KEEP THIS GUIDE

Keep this manual for future reference. Follow the prescribing clinician's directions whenever they differ from general guidance in this booklet.

IMPORTANT SAFETY INFORMATION

This collar limits neck movement. Correct size, alignment, and clinician-directed use are essential for safe support.

- For suspected cervical fracture, severe trauma, or post-surgical use, fitting must be performed or approved by a qualified clinician.
- Do not over-tighten or obstruct the airway, swallowing, circulation, or the front tracheal opening.
- Do not drive, operate machinery, or perform activities requiring full neck movement while wearing the collar.
- Do not place over open wounds, infected skin, or unprotected incisions.
- Do not modify the rigid shells, foam, openings, rivets, or fastening straps.

DO NOT USE / ASK A CLINICIAN

- Ask a clinician before use with breathing or swallowing difficulty, skin fragility, poor circulation, impaired sensation, or a tracheostomy.
- Do not use an incorrect size or a collar that is cracked, permanently deformed, contaminated, or unable to fasten securely.

STOP USE

Remove only if medically safe and seek prompt help for breathing difficulty, choking, increasing neck pain, weakness, numbness, dizziness, skin breakdown, or facial discoloration/swelling.



TWO-PIECE RIGID CERVICAL COLLAR

NECK STABILIZATION & RECOVERY SUPPORT



MODEL CC-2

USER MANUAL

READ ALL INSTRUCTIONS BEFORE USE

HEALTH | SUPPORT | RECOVERY

INTENDED USE

The Dr. Franklyn's Two-Piece Rigid Cervical Collar provides firm cervical support intended to help maintain neutral alignment and limit unwanted neck motion during injury recovery or post-operative care.

COMMON APPLICATIONS

- Whiplash, neck strain, and sprain recovery.
- Clinician-directed support for cervical fractures or post-surgical care.
- Temporary stabilization when firm occipital and mandibular support is required.

PRODUCT FEATURES

- Two-piece design with occipital and mandible support posts.
- Lightweight molded foam and perforated front section for airflow.
- Large anterior opening for tracheal access and observation.
- Adjustable hook-and-loop straps for a secure fit.
- Skin-friendly materials and shower-safe construction when authorized by the clinician.

NEUTRAL POSITION

Keep the head centered with eyes facing forward. Do not force the neck into a painful position.

HOW TO APPLY

Whenever cervical instability is suspected, a trained caregiver should maintain neck alignment throughout fitting.

- 1. Identify the rear section that supports the back of the head and the front section with the chin support and large opening.
- 2. Slide the rear section behind the neck without lifting or rotating the head.
- 3. Place the chin securely into the front support. Center the opening over the front of the neck.
- 4. Overlap the front and rear sections at both sides.
- 5. Fasten the side straps evenly. The collar should prevent excessive movement while allowing comfortable breathing and swallowing.

FIT CHECK

Check	Correct fit
Chin	Centered and fully supported.
Head	Eyes level; head is not tilted or rotated.
Opening	Centered; airway is unobstructed.
Straps	Even tension on both sides.
Skin	No pinching or concentrated pressure.

WEAR AND REMOVAL

- Follow the prescribed wear schedule. Do not remove the collar for sleep, bathing, or skin care unless your clinician permits it.
- If removal is allowed, lie flat or maintain the instructed position while a caregiver supports the head.

CLEANING AND CARE

- Wipe rigid surfaces with mild soap and water. Rinse residue and dry completely.
- If the supplied foam/pads are removable, hand wash them in cool water and air dry before reassembly.
- After shower use, dry the collar, skin, straps, and padding thoroughly.
- Do not bleach, machine dry, iron, or expose to direct heat.

SKIN CARE

Inspect the chin, jaw, back of head, shoulders, and collar edges daily. Keep skin clean and dry. Report persistent redness, blistering, odor, drainage, or broken skin.

WHAT IS INCLUDED

Two-piece rigid cervical collar, adjustable fastening straps, and this user guide.