

PRODUCT OVERVIEW

This electric heating pad provides adjustable surface heat for temporary comfort and relaxation of tired, stiff, or sore muscles. Use only as directed and never use while sleeping.

SPECIFICATIONS

- Rated supply: 120 V AC, 60 Hz
- Rated power: 50 W
- Heat: 9 levels (1-9); range: 95°F-149°F
- Timer: 30, 60, 90, or 120 minutes
- Soft-touch removable, washable cover

PACKAGE CONTENTS

- Heating pad
- Power cord and controller
- User guide

PRODUCT INFORMATION

Keep this guide for future reference. Read all instructions before using the product.

CUSTOMER SUPPORT

Distributed by United Yoram Inc.
Brooklyn, NY 11236
drfranklyns.com
Instagram: @drfranklyns

DOCUMENT CONTROL

Brand: Dr. Franklyn's | Model: HP-1 | Revision: 1.2
Issue date: October 2026

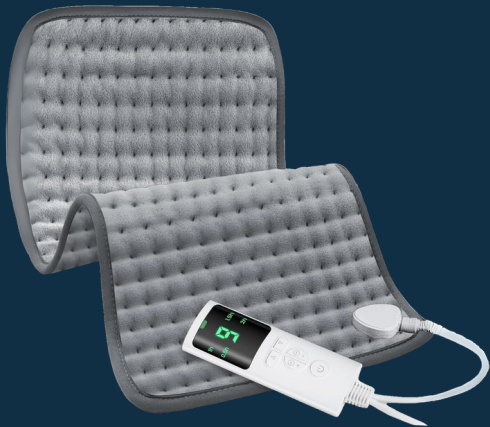
IMPORTANT SAFETY INSTRUCTIONS

- Do not use while sleeping.
- Do not use on infants, children, incapacitated persons, or anyone insensitive to heat.
- Do not sit or lie on the pad. Do not fold, bunch, crease, or use while compressed.
- Keep dry. Do not use in wet or moist environments.
- Do not pierce with pins, needles, or sharp objects.
- Inspect the pad, controller, connector, and cord before use. Do not use if damaged or malfunctioning.
- Do not trap the cord, wrap it tightly, or allow it to contact hot surfaces.
- Unplug when not in use and before cleaning.
- Stop use if the heat feels excessive or causes burning, pain, redness, or skin irritation.
- Consult a healthcare professional before use if you have diabetes, poor circulation, reduced sensation, or a serious medical condition.

For household use only. Use only the supplied controller and connectors.



HEALTH | SUPPORT | RECOVERY



MODEL HP-1

HEATING PAD

Adjustable heat for everyday comfort

READ INSTRUCTIONS COMPLETELY BEFORE USE

SET UP AND USE

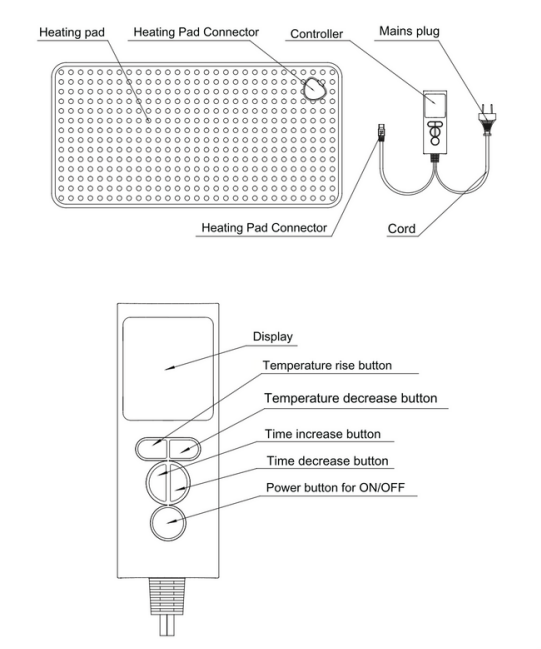
- 1
- UNFOLD**
Fully unfold the pad and place it flat over the intended body area. Never place your body weight on the pad.
- 2
- CONNECT**
Align and firmly connect the controller connector to the heating-pad connector before plugging into the outlet.
- 3
- POWER**
Plug into a properly installed 120 V AC outlet and press the power button.
- 4
- SELECT**
Choose a heat level from 1-9. Start at level 1 and increase gradually. Monitor the skin frequently.
- 5
- FINISH**
Select a timer: 30, 60, 90, or 120 minutes. The pad turns off when time expires. Unplug after use.

HEAT & TIMER GUIDE

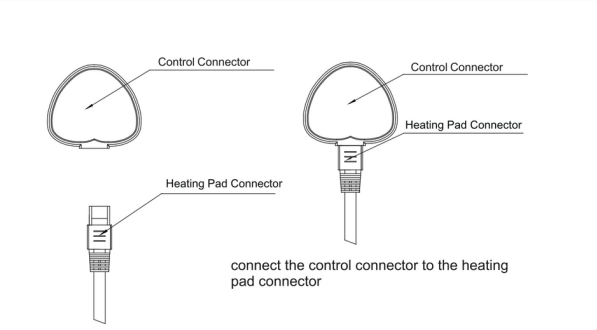
- Heat levels: 1 (lowest) to 9 (highest)
- Temperature range: 95°F-149°F
- Timer: 0.5, 1, 1.5, or 2 hours

Check the skin regularly. Stop use immediately if the pad feels too hot or causes discomfort, persistent redness, or irritation.

CONTROLLER AND CONNECTIONS



CONNECT BEFORE POWERING



CLEANING

- Unplug and disconnect the controller before cleaning.
- Remove the outer cover and hand wash or machine wash it in cold water.
- Lay the cover flat to air dry completely. Do not machine dry.
- Do not wash or immerse the internal heating element, controller, cord, or connectors.
- Reconnect only after every part is completely dry.

STORAGE

- Unplug and allow the pad to cool completely.
- Store flat in a clean, dry place.
- Do not sharply fold the pad or wrap the cord tightly around the controller.
- Do not place heavy objects on the pad during storage.

TROUBLESHOOTING

NO POWER

Confirm the pad and controller connectors are fully seated, the outlet works, and the power button has been pressed.

NO HEAT

Select a heat setting and allow several minutes to warm. If it remains cold, unplug and discontinue use.

TURNS OFF

Automatic shut-off occurs at the selected time. Unplug after use. Allow the pad to cool before restarting.

DAMAGE OR ERROR

Unplug immediately. Do not attempt to repair the pad, controller, cord, or connector.

PRODUCT USE & PURPOSE

INTENDED USE

For reusable household application of controlled surface heat to intact skin on common body areas in adults who can sense and respond to heat.

MEDICAL PURPOSE

Provides temporary relief of minor muscle and joint aches, pain, and stiffness and promotes comfort through localized heat therapy.

HOW IT WORKS

An electrical element provides controlled surface heat. Select levels 1-9 (95°F-149°F) and a 30, 60, 90, or 120 minute timer. The pad turns off automatically when the selected time expires.

HOME AND REPEATED USE

Designed for repeated home use by an alert adult. Inspect the pad, controller, connector, and cord before each use; use only the supplied controller.

USE AS DIRECTED

- Place the pad flat over the treatment area; never lie or sit on
- Start at level 1, check skin often, and use the shortest comfortable session.
- Unplug after use and allow the pad to cool fully before cleaning or storage.

IMPORTANT

Never use while sleeping, on a person insensitive to heat, over damaged skin, or when folded, bunched, wet, or compressed.

WARRANTY AND EXPECTED LIFE

LIMITED WARRANTY

One year from the original purchase date. Retain proof of purchase and contact customer support for warranty assistance.

EXPECTED PRODUCT LIFE

Three years under normal use, inspection, cleaning, care, and storage. Discontinue use sooner if the product is damaged, worn, contaminated, leaking, or no longer performs as intended.

CUSTOMER SUPPORT

DISTRIBUTED BY

United Yoram Inc. | Brooklyn, NY 11236

WEBSITE

drfranklyns.com

EMAIL

support@drfranklyns.com

INSTAGRAM

@drfranklyns

KEEP FOR YOUR RECORDS

Purchase date: _____

Lot / serial number: _____