



CUSTOMER SUPPORT

Distributed by United Yoram Inc. | Brooklyn, NY 11236
drfranklyns.com
support@drfranklyns.com
Instagram: @drfranklyns

PRODUCT INFORMATION

Product: Dr. Franklyn's Infrared Heat Wand
Model / SKU: IL-3
Manual revision: 1.1 | September 2026
Limited warranty: 1 year
Expected product lifespan: 3 years

SCAN FOR PRODUCT DETAILS



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KEEP THIS GUIDE

Keep this manual for future reference. Follow the prescribing clinician's directions whenever they differ from general guidance in this booklet.

IMPORTANT SAFETY INFORMATION

This powered heat device can become hot. Improper distance, duration, or use on insensitive skin can cause burns.

- Never look directly into the illuminated treatment lens or aim it toward the eyes. Use suitable eye protection when necessary.
- Do not press the lamp head against the skin. Maintain a comfortable distance and use the lowest comfortable setting first.
- Do not use on numb skin, areas with reduced sensation or circulation, open wounds, infection, acute swelling, or active bleeding.
- Keep away from water. Do not use in a bath, shower, near a sink, or with wet hands.
- Unplug after use and before cleaning. Allow the lamp head to cool completely before touching or storing.
- Do not cover the lamp, block ventilation, leave it unattended while powered, or use with a damaged cord/plug/housing.

DO NOT USE / ASK A CLINICIAN

- Ask a clinician before use during pregnancy or with cancer, fever, implanted devices, vascular disease, diabetes, photosensitivity, or medicines that increase light/heat sensitivity.
- Do not use on infants or on anyone unable to sense or communicate excessive heat.

STOP USE

Turn off and unplug immediately for burning, sharp pain, excessive redness, blistering, dizziness, visual discomfort, unusual odor, sparking, or overheating.



INFRARED HEAT WAND

TARGETED INFRARED HEAT THERAPY



MODEL IL-3

USER MANUAL

READ ALL INSTRUCTIONS BEFORE USE

HEALTH | SUPPORT | RECOVERY

INTENDED USE

The Dr. Franklyn's Infrared Heat Wand provides localized radiant warmth for temporary relaxation of sore or tight muscles and joints and for general wellness and recovery routines.

PRODUCT CONFIGURATION

Model IL-3 includes the Dr. Franklyn's Infrared Heat Wand and an adjustable stand for handheld or supported positioning.

KEY FEATURES

- Targeted infrared heat through the red treatment lens.
- Adjustable heat/intensity control according to supplied configuration.
- Lightweight ergonomic handle for hard-to-reach areas.
- Optional stand configuration for hands-free positioning.

SUGGESTED AREAS

Neck, shoulders, back, arms, legs, and joints when skin is intact and normal sensation is present.

COMFORT RULE
Treatment should feel gently warm, never hot, painful, stinging, or burning.

HOW TO USE

- 1. Inspect the lens, housing, switch/control, cord, plug, and optional stand.
- 2. Place the unit and cord on a dry, stable surface. If using the stand, lock all adjustments before powering on.
- 3. Expose clean, dry skin. Remove topical creams or products that may react to heat.
- 4. Connect to the specified power source and select the lowest setting.
- 5. Aim the lens at the target area without touching the skin. Keep it moving when handheld or maintain a safe fixed distance when mounted.
- 6. Check skin frequently. Begin with a short session and increase only if comfortable and consistent with professional guidance.
- 7. Switch off and unplug after use. Place on a heat-resistant surface until fully cool.

POSITIONING

Do	Avoid
Aim at one intact treatment area.	Eyes, head, thyroid/front of neck, genitals.
Keep cord clear and relaxed.	Pulling, twisting, or trapping the cord.
Use gentle warmth.	Falling asleep or leaving unattended.

CLEANING AND STORAGE

- Unplug and allow the unit to cool completely.
- Wipe the exterior with a soft, slightly damp cloth. Do not allow liquid into openings.
- Clean the lens only with a soft dry cloth. Do not use abrasive cleaner, alcohol, solvent, or sharp tools.
- Store in a cool, dry place with the cord loosely coiled. Do not wrap the cord tightly around the handle.

TROUBLESHOOTING

Issue	Action
No heat/light	Confirm outlet, plug, switch/control, and cord condition.
Too hot	Increase distance, reduce setting, or stop and cool the skin.
Intermittent power	Stop use; do not bend or manipulate a damaged cord.
Odor/sparking	Unplug immediately and contact support.

WHAT IS INCLUDED

Dr. Franklyn's Infrared Heat Wand, power cord/plug, adjustable stand, and user guide.