



## CUSTOMER SUPPORT

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## PRODUCT INFORMATION

Product: Turbo Spa Portable Hydrotherapy Jet System  
Model / SKU: WHP-1  
Manual revision: 1.0 | September 2026  
Limited warranty: 1 year  
Expected product lifespan: 3 years

SCAN FOR PRODUCT DETAILS



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### KEEP THIS GUIDE

Keep this manual for future reference. Follow the prescribing clinician's directions whenever they differ from general guidance in this booklet.

## IMPORTANT SAFETY INFORMATION

Water and powered equipment require special care. Read all directions and inspect the complete unit before every session.

- Never operate a damaged unit, cord, plug, adapter, control, mounting part, or jet housing.
- Keep any plug, adapter, charging connection, and non-waterproof power component supplied with your configuration dry and away from the tub.
- Do not plug in, unplug, charge, or handle electrical connections with wet hands or while standing in water.
- If a corded configuration is supplied, connect only as directed and use a GFCI-protected bathroom outlet. Never use an extension cord.
- Do not block the intake/vent, insert fingers or objects into openings, or operate without the required water level.
- Children and persons with limited mobility or sensation require continuous responsible adult supervision.

## DO NOT USE / ASK A CLINICIAN

- Ask a clinician before use during pregnancy or with heart/circulatory disease, diabetes, impaired sensation, recent surgery, fever, infection, open wounds, or unexplained swelling.
- Do not use while sleeping, intoxicated, or unable to respond to excessive heat, pressure, or discomfort.

### STOP USE

Switch off immediately for unusual noise, burning odor, overheating, leakage into a non-waterproof component, loss of secure mounting, dizziness, pain, skin irritation, or any electrical concern.



# TURBO SPA HYDROTHERAPY JETS

PORTABLE WHIRLPOOL JET SPA SYSTEM



MODEL WHP-1

USER MANUAL

READ ALL INSTRUCTIONS BEFORE USE

HEALTH | SUPPORT | RECOVERY

## INTENDED USE

The WHP-1 converts a compatible bathtub into a portable whirlpool-style hydrotherapy experience. Continuous water movement and adjustable jet direction are intended for relaxation, muscle comfort, and post-activity recovery.

## KEY FEATURES

- Dual adjustable nozzle jets for targeted water flow.
- Portable design compatible with most standard bathtubs.
- Simple ON/OFF control and secure mounting arrangement.
- Adjustable pressure/jet positioning for a comfortable session.

## BEFORE FIRST USE

- Confirm all parts match the supplied configuration and read markings on the unit.
- Inspect the tub surface and choose a stable mounting location.
- Make sure the intake, vents, jets, and controls are clean and unobstructed.

## WHAT IS INCLUDED

Turbo Spa hydrotherapy unit, dual jet/nozzle section, secure mounting accessories supplied with the configuration, and user guide.

## SETUP AND OPERATION

- 1. Place the unit on an empty, stable bathtub and secure it using the supplied mounting method.
- 2. Position the jet outlets toward the intended treatment area. Keep all non-waterproof electrical connections outside the splash zone.
- 3. Fill the tub with comfortably warm water. Keep the operating water level within the MIN and MAX markings shown on the unit.
- 4. Recheck the mount, water level, intake clearance, and jet direction before entry.
- 5. Enter the tub carefully, then press ON/OFF to begin. Start with gentle flow and redirect the nozzles only as permitted by the design.
- 6. Keep hair, loose clothing, jewelry, washcloths, and body parts away from intake openings.
- 7. Press ON/OFF to stop before leaving the tub, draining water, adjusting the mount, or removing the unit.

## COMFORT GUIDANCE

Use comfortably warm, not hot, water. Begin with a short session and discontinue if you feel lightheaded, overheated, numb, or uncomfortable. The product is not intended to diagnose or cure disease.

## AFTER EACH USE

- Switch off and disconnect power/charging components as applicable before cleaning.
- Drain and rinse the jet path with clean water to remove soap, bath oils, and residue.
- Wipe the exterior with a soft damp cloth and mild soap. Never immerse a component unless it is specifically designed for immersion.
- Dry all parts and connections completely before storage or charging.

## MAINTENANCE

- Remove hair or debris only when the unit is fully off and disconnected.
- Do not use abrasive cleaners, solvents, bleach, or sharp tools.
- Store indoors in a dry location with the cord loosely coiled and no weight on the jets.

## TROUBLESHOOTING

| Issue             | Check                                                                     |
|-------------------|---------------------------------------------------------------------------|
| Will not start    | Power/charge, ON/OFF control, secure connections, supplied configuration. |
| Weak flow         | Correct water level; clear intake and jet openings; nozzle position.      |
| Excess vibration  | Mounting security, tub contact, obstruction, or damaged housing.          |
| Unusual odor/heat | Stop immediately; disconnect and contact support.                         |